

TEN TEL RESELLER MANUAL (v.02.a)

Description

This addon incorporates basic reseller support into TEN TEL RESELLER MODULE

When a reseller logs into the system he is able to:

1. Create tariffs
2. Create users
3. Setup their own tariffs and assign them to their users
4. View calls and other stats for his own users
5. Add own logo to GUI
6. Customize invoice with their details (logo is not supported)
7. Can calculate own profit

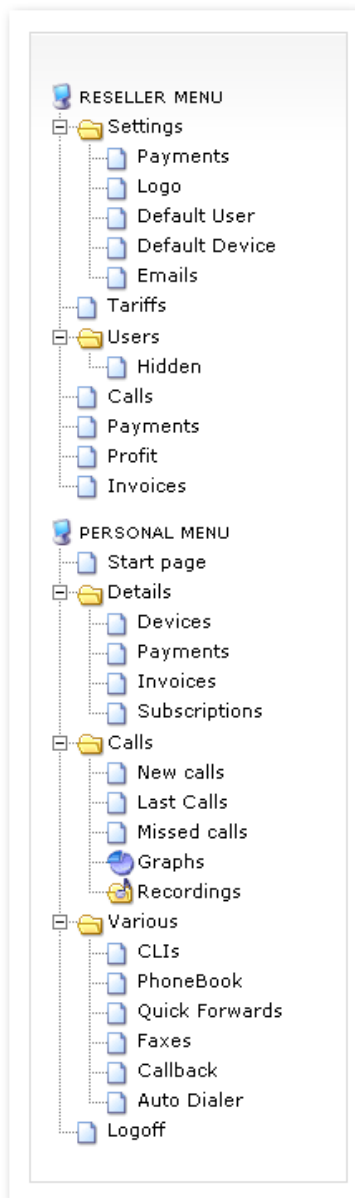
When his users are making calls - reseller's balance decreases along with user's balance. If reseller is prepaid and he is out of balance or postpaid and credit limit is reached - his users will noo be able to make calls even if they have money in their balance.

Login

When you first login from the URL <http://188.165.195.217/billing> with your reseller ID and password, you will go to the following page:

The screenshot displays the user interface of the Ten Tel Reseller system. At the top right, the user is identified as 'Test Reseller (reseller)'. Below this, a row of flags represents various countries. The main content area is titled 'Start page' and features a red banner that reads 'Succesfully logged in'. To the left, there is a navigation menu with two sections: 'RESELLER MENU' and 'PERSONAL MENU'. The 'RESELLER MENU' includes options for Settings, Tariffs, Users, Calls, Payments, Profit, and Invoices. The 'PERSONAL MENU' includes Start page, Details, Calls, Various, and Logoff. On the right side of the main content area, there is a 'Quick stats' section. It shows statistics for 'This month' and 'Today', including Calls, Duration, Selfcost, Cost, and Profit. Below this, there is a 'Finances' section showing Account type (Postpaid), Balance (0.0000 USD), and Credit (Unlimited).

Quick stats	
This month:	
Calls:	0
Duration:	
Selfcost:	0.0000
Cost:	0.0000
Profit:	0.0000
Today:	
Calls:	0
Duration:	
Selfcost:	0.0000
Cost:	0.0000
Profit:	0.0000
Finances:	
Account:	Postpaid
Balance:	0.0000 USD
Credit:	Unlimited



On this page you can see on the Very Top Right, a group of flags, by clicking each flag you can change the language of your display to your own native language or your preference, try to click on every flag if you want to change the language.

Then you see info about Your Balance and Calls made by your users Today and During this month.

Now please take a look at the Navigation buttons on the left side one by one from the Top Side Downwards:

As You can see, there is **Reseller Menu** and **Personal menu**

Under Reseller Menu you can manage your reseller data, create and set your rates to destinations and your Tarrifs while under Personal menu you can see your own data and see how much rates you pay for us and your own personal calls made by you and not by users.

Tariffs

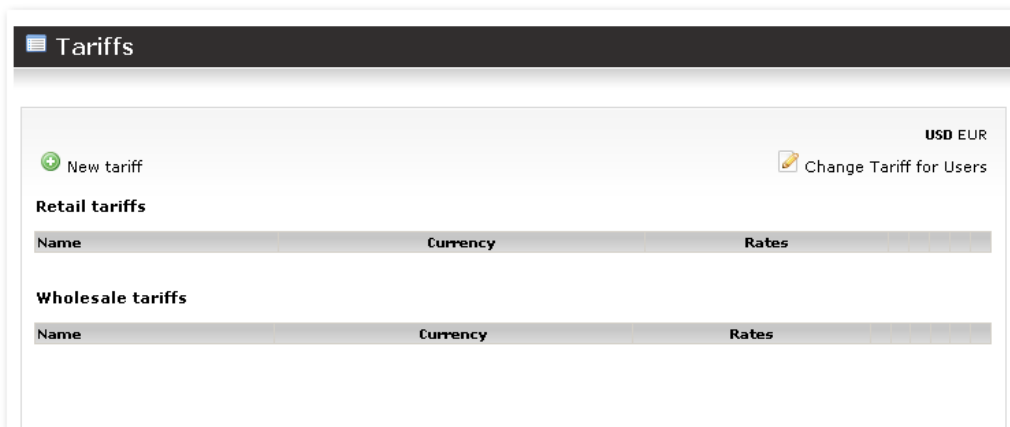
Now under Reseller Menu, Check out the first button called Tarrifs.

By clicking on this button you can start creating your own Tarrifs and Rates to destinations, and please note the following:

Extensions or devices cannot start calling, if you did not create Tarrifs.

Before creating any users, you must complete this step first, this step will take time and it is manual, but you only must do it one time only.

Now click on the **Tariffs**:



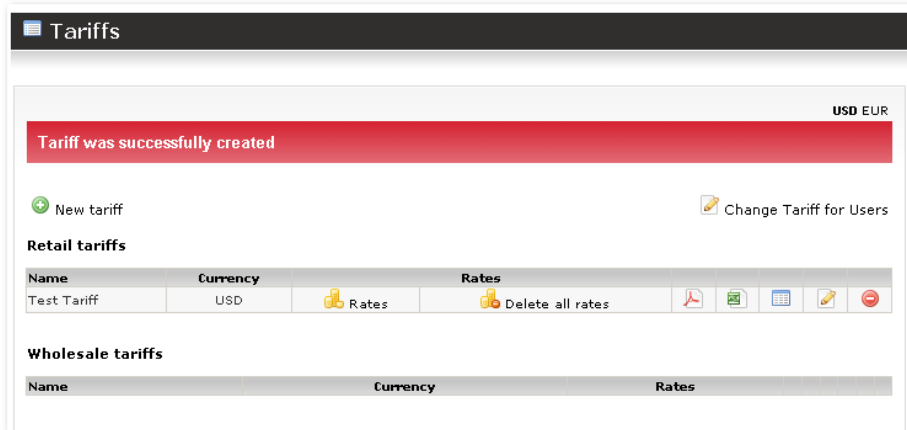
This is empty list of your tariffs right now.

Click on **New Tariff** to create new Tariff:

The screenshot shows a form titled "New Tariff". It has a dark header with a green plus icon and the text "New Tariff". The form contains the following fields: a text input for "Name", a dropdown menu for "Currency" with "USD" selected, and two radio buttons for "User retail" (which is selected) and "User wholesale". At the bottom of the form is a "Create" button.

Enter any name, this is for you. And Purpose of Tariff chose "User Retail" for (demo purposes now) then click the **Create** button.

You will be directed to the page, which means your Tariff was created successfully:



Rates

Name of the Tariff we created for the demo purpose of User Retail is "Test Tariff" . The currency we chose for the tariff is USD. Before someone can dial-out, rates to the destination any user will use must be filled first.

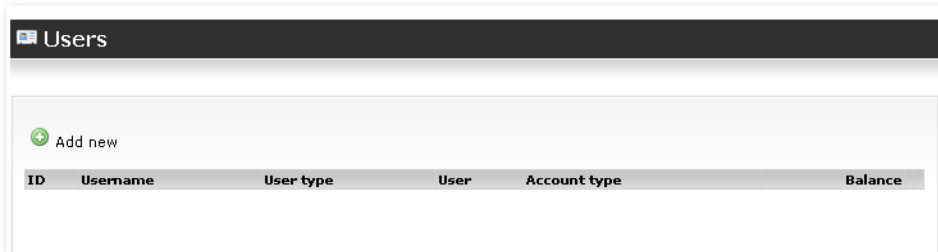
To do this, click on the **Rates**:

Name	Type	Destinations	Rate (USD)	Round by
Afghanistan	FIX	View (6)		1 s
Afghanistan	MOB	View (9)		1 s
Afghanistan	NGN	View (2)		1 s
Albania	FIX	View (8)		1 s
Albania	MOB	View (4)		1 s
Algeria	FIX	View (3)		1 s
Algeria	MOB	View (13)		1 s
Algeria	NGN	View (1)		1 s
American Samoa	FIX	View (1)		1 s
American Samoa	MOB	View (2)		1 s
Andorra	FIX	View (1)		1 s
Andorra	MOB	View (4)		1 s

On this page you need to enter rates manually one by one. Enter all the rates per minute you need to charge your customers for every destination. Rounded by field, is in seconds, it usually is either, per one second, or per 60 seconds which will mean the call will be rounded per minute. So make sure you change it to rounded by 60. And enter your rates per minute for every destination or only the destinations you want. Then click on the **Update** button at the end of the page, and you will see your rates have been filled out and saved.

Users

Now you can start creating Users and Devices for them, and those Devices can start calling if they have enough balance in their account. Now go to the Reseller Menu again to your left and this time click on **Users** to create a new User

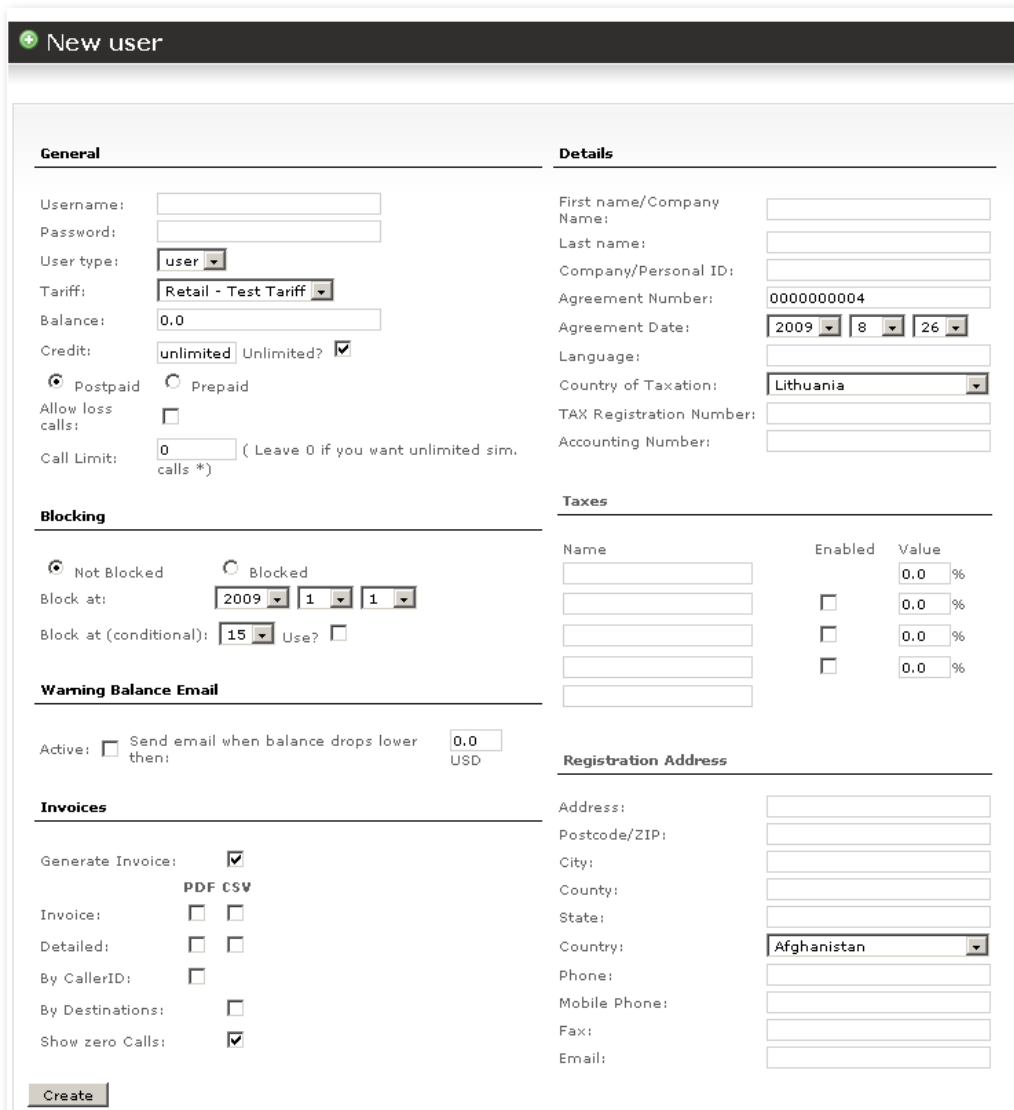


Users

[Add new](#)

ID	Username	User type	User	Account type	Balance
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Press on [Add new](#) to add new User:



New user

General

Username:
Password:
User type:
Tariff:
Balance:
Credit: Unlimited?
 Postpaid Prepaid
Allow loss calls:
Call Limit: (Leave 0 if you want unlimited sim. calls *)

Details

First name/Company Name:
Last name:
Company/Personal ID:
Agreement Number:
Agreement Date:
Language:
Country of Taxation:
TAX Registration Number:
Accounting Number:

Blocking

Not Blocked Blocked
Block at:
Block at (conditional): Use?

Taxes

Name	Enabled	Value
<input type="text"/>	<input type="checkbox"/>	<input type="text" value="0.0"/> %
<input type="text"/>	<input type="checkbox"/>	<input type="text" value="0.0"/> %
<input type="text"/>	<input type="checkbox"/>	<input type="text" value="0.0"/> %
<input type="text"/>	<input type="checkbox"/>	<input type="text" value="0.0"/> %

Warming Balance Email

Active: Send email when balance drops lower than: USD

Invoices

Generate Invoice:
Invoice: PDF CSV
Detailed:
By CallerID:
By Destinations:
Show zero Calls:

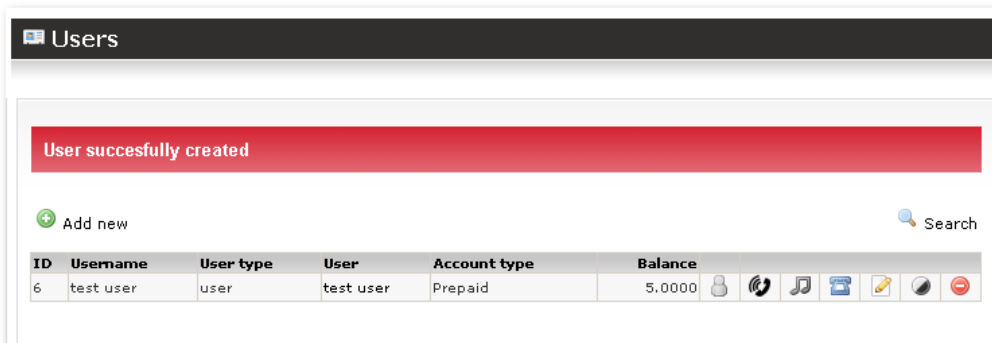
Registration Address

Address:
Postcode/ZIP:
City:
County:
State:
Country:
Phone:
Mobile Phone:
Fax:
Email:

Now you need to start filling out this data for the user you created:


- **Username/Password** - For user to login to this interface to checkout his balance, rates and later he will be able to pay affiliates automatically using Paypal inside this panel.
- **Tariff** - from this drop down menu, you select which tariff to apply for this user since you can create unlimited tariff plans.
- **Balance** - enter initial balance (WITHOUT TAXES) for user here
- **Credit** - if user is prepaid - leave it untouched
- **Prepaid** - Make sure you check the user to PREPAID user and NOT postpaid if you do not trust user

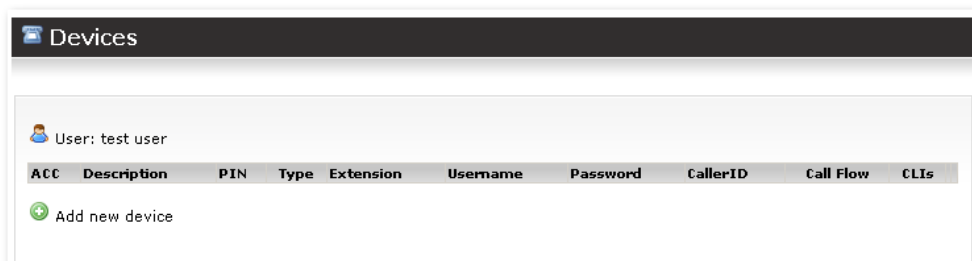
After you fill in all the fields properly, click on **Create** button to create your first user:



Devices

Now this user cannot start calling unless you create a device or extension for him.

To do that you must click on the  icon:



This page lists all devices or extensions for this user, while each user can have unlimited devices, only you can add for them devices and not the users themselves, now as you can see this user still has no devices created.

To create the first device for this user click on  **Add new device**:

- **Description** field you can type anything you want.
- **Device group**, you cannot edit it, so leave it as primary group.
- **Type** - if you do not know which type to chose, then leave it as SIP, because most of the devices used today is using SIP protocol and SIP technology

Once you have filled in the description (Which you can also leave empty if you wish), click on the **Create** button:

Please do not edit any settings in this page, it is better if you do not know what you are doing, that you leave this page like this, like the default settings, and hit the update button below.

In this page you can see the device or extension number that users need to put in X-lite (or other softphone or real phone) to dial out, for this device for example

- Device number/extension is 1004
- Password is 2g1eu1pa

If you put this info on your X-lite and our SERVER_IP_ADDRESS you will be able to start making calls from this X-Lite until this User has balance in his account. Now you can email this user his info and how to use the system, you need to only email him:

- His username
- His Password
- Login to GUI URL http://<SERVER_IP>/billing
- Device username
- Device password

Calls

If you want to check calls made by your users go to **RESELLER MENU - Calls**:

User	Balance (USD)	Answered calls	Time	ACD	ASR	Price (USD)	Provider price (USD)	Profit (USD)	Margin	Markup
test user	5.0000					0.0000	0.00	0.0000	0.0000 %	0.0000 %
Total:	5.0000	0				0.0000	0.0000	0.0000	0.0000 %	0.0000 %

This page does not include incoming calls

Here you can press on icon near each user to check their calls.

Personal Details

You can change your personal details in **PERSONAL MENU - Details**:

Personal details

General	Details
Username: reseller	First name/Company Name: <input type="text" value="Test"/>
Password: <input type="password"/>	Last name: <input type="text" value="Reseller"/>
Balance: 0.0000 USD	Company/Personal ID: <input type="text"/>
Credit: Unlimited	Agreement Number: 0000000001
Account type: Postpaid	Agreement Date: 2009-03-31
	Country of Taxation: <input type="text" value="Lithuania"/>
	TAX Registration Number: <input type="text"/>
Warning Balance Email	Registration Address
Active: <input type="checkbox"/>	Address: <input type="text"/>
Balance: <input type="text" value="0"/>	Postcode/ZIP: <input type="text"/>
	City: <input type="text"/>
Invoice	County: <input type="text"/>
	State: <input type="text"/>
	Country: <input type="text" value="Lithuania"/>
	Phone: <input type="text"/>
	Mobile Phone: <input type="text"/>
	Fax: <input type="text"/>
	Email: <input type="text" value="test_reseller@email.test"/>
PDF: CSV:	
Invoice: <input type="checkbox"/> <input type="checkbox"/>	
Detailed: <input type="checkbox"/> <input type="checkbox"/>	
CallerID: <input type="checkbox"/>	
By Destinations: <input type="checkbox"/>	
<input type="button" value="Change"/>	

Personal Rates

PERSONAL MENU - Details - Rates lists rates as given to you by us, this is the rates WE CHARGE YOU per minute, So this can be your guide when you are creating your own rates for your users, you can open both windows at the same time and make reference before you add your rates.